

Terms & Conditions

FOB:

All shipments are shipped from factory prepaid unless otherwise specified.

Performance:

All shipping promises are made with the expectation that shipment will go forward as specified. However, fulfillment is always subject to availability of material and to conditions affecting shipment that is beyond our control. We shall not be held liable for any delay in performance due to reasons beyond our control.

Cancellations:

Cancellations are not accepted on orders in transit or on custom jobs. Standard orders already in process that are cancelled may be subject to a 20% restocking fee.

Return Merchandise:

Returns must be approved and a returned goods (RGA) authorization number must be issued by the home office. Returns shall not be over 120 days from original ship date. Returns must be in re-saleable condition and returned freight prepaid in proper packaging as to prevent damage in transit. Returns are subject to a 25% restocking fee to defray the costs of re-handling, re-packing, inspection and paperwork. Returns from our quick ship program are subject to a 35% restock fee. RGA expires in 30 days. Custom equipment cannot be returned. Any returns shipped without authorization or not meeting the above criteria are subject to refusal and credit will not be issued.

Credit:

Merchandise shipped open account to those companies furnishing satisfactory credit information (subject to final approval by our credit department). Minimum order \$30.00. A 3% cash discount fee will be added to all orders placed on a credit card. Amtekco accepts Visa and Mastercard.

Prices:

All merchandise will be billed at our current published list prices in effect at the time of shipment, but are subject to change without notice.

Shortage:

All claims for shortage must be brought to our attention within five (5) days from date merchandise is received.

Concealed Damages:

Our responsibility ceases immediately upon our obtaining receipt from the freight company. If containers show rough handling, do not give carrier a clear receipt. When unpacking merchandise and finding same damage, call carrier without further unpacking; have them file a report of concealed damaged. Then file a claim with the carrier at once. Concealed damage must be reported to the carrier within 15 days from shipment.

Special Equipment:

Any items deviating from catalog dimensions, sizes or styles are subject to additional charge.

Confirmation of Orders:

All purchase orders are entered and order acknowledgements are printed and faxed or emailed to the customer. It is the customer's responsibility to review and approve the order acknowledgement. Since stock shipments will in most cases be filled before the confirming order is received, the customer must assume risk involved in possible error.

Prints and Drawings:

All prints and drawings submitted with orders will be accepted as correct sizes and any errors arising from same will be the responsibility of the customer. Positively no cancellations accepted on orders for merchandise built to your specifications.

All specifications subject to change without notice.

Export crating subject to extra charge.

1-800-336-4677 (Toll Free)

614-228-6590 (local)

614-737-8017 (fax)

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